GEORGE R. KASICA

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SUMMARY OF QUALIFICATIONS

Results oriented IT professional with over 20 years of experience in networking and data communications. Expertise in all aspects of network design, implementation and management. Advanced needs assessment ability. Noted for ability to complete projects within time and budgetary constraints. Outstanding teambuilding and communication skills. Grasps new concepts and processes rapidly. Remains 'ahead of the curve' with emerging and existing technologies. Talented trainer, effectively reaching technologists and laypersons. Intelligent, analytical and articulate.

TECHNICAL SKILLS

VMware: VMware 2.x and later.
UNIX: Sun Solaris, HP-UX, Linux, and SCO Open Server and UnixWare
MS Windows: Windows versions 3.1, 9x, NT, Windows Server 2003 with Active Directory, ME and XP
Novell: Versions 2.2x and higher
Networking: Cisco router and switch products, Bay Networks products, multiple vendors and 3rd party wireless and VPN solutions

PROFESSIONAL CERTIFICATIONS & AFFILIATION

- ➢ *VMware 3.5 Certified Professional*, 2008
- ➢ *Microsoft Certified Systems Engineer*, concentrating in Windows NT 3.5x/4.0, SQL Server and TCP/IP Networking, 1996
- ➢ *Novell Certified Network Engineer*, 1994
- ➢ *Certified Emergency Medical Technician – IC Tech*, State of WI License #304005
- ➢ Member, *Computer Emergency Response Team*, federal organization that monitors and reacts to computer security threats on Internet, since 1994

PROFESSIONAL EXPERIENCE

Mortgage Guarantee Insurance Corporation, Milwaukee, WI   08/2007 – Present
Operating Systems Analyst
- Responsible for Day-to-Day Operations of 100+ Windows, UNIX (Linux and Solaris file, database and web servers running Windows 2003 Server, Apache Web services, MySQL and Oracle Databases, and Exim e-mail products among others for a national web service and e-mail provider in the mortgage lending and realty industry. The majority of these are running in a VMware 3.x virtual environment of over 25 ESX servers and 250 virtual servers that I also support.
- I also have experience with upgrading VMware from 2.x to 4x and running 3rd party software products such as VizionCore's vFoglight, vRangerPro Backup and vControl as well as Virtual EcoShell scripting products.
- Provide Support for all applications dealing with the customer facing as well as back-office applications and development environments on a 24/7/365 basis.

Wheaton Franciscan Healthcare Inc., Glendale, WI   01/2005 – 6/2006
Sr. Technical Applications Analyst
- Responsible for Day-to-Day Operations of 50+ Windows, UNIX (Linux and HP-UX) file, database and web servers running Windows Server, Apache Web services and Oracle Databases among others.
- Provide Support for Time-Critical medical applications dealing with patient care, pharmacy and laboratory systems in a 24/7/365 multi-region healthcare system running various McKesson Horizon Clinicals Infrastructure software products such as Horizon Ambulatory Care, Horizon Emergency Care, Horizon Expert Documentation and Horizon Passport among others.
- Provide On-Call support for all areas of facility on a rotating basis of 15 days (24/7) on per month

HEART HOSPITAL OF MILWAUKEE, GLENDALE, WI   10/2003 – 12/2004
IS Manager
- Responsible for Start-Up and Day-to-Day Operations of a 32-Bed Cardiac Specialty Hospital.
- Provide Support for all Computer, Telecommunications, Network and Medical Systems in the 32-bed facility.
- Responsible for Annual Budget Estimates for Capital, support, service and departmental expenses.
- Supervise and mentor IT Staff Operators
- Provide On-Call support for all areas of facility on a rotating basis.

NETWRX CONSULTING, Jackson, WI   01/1995 – Present
Independent Computer Consultant
- Established consulting practice focused on delivery of network design and implementation services to small and mid-sized businesses.
- Provide MS Windows (all versions through XP) and UNIX (HP, Sun, AIX, Linux and others) system administration, hardware repair and installation, network administration and support utilizing various routing and switching hardware platforms such as Cisco, Nortel and others.
- Build and strengthen relationships with clients in diverse industries. Clients have included: Northwestern Mutual Life, State of Wisconsin-Department of Administration, West Bend Clinic, Johnson Controls, Ameritech, and Abbot Laboratories.
- Complete projects within time and budgetary constraints, including installing full network for Infinity Healthcare within 3 weeks.

Please see complete contract listing on addendum labeled: Contract Assignments: Netwrx Consulting.

VILLAGE OF JACKSON FIRE DEPARTMENT, Jackson, WI   11/2001 – 11/2004
On-Call Emergency Medical Technician
- Serve community in on-call EMT role – responding to about 400 medical assistance calls annually.

UNITED STATES NAVAL RESERVE, Milwaukee WI   08/2002 – 01/2003
Information Technology Specialist-II
- Installed, maintained and troubleshot hardware and software, including PCs and servers running various versions of Windows, Mid-Range Unix systems running Sun Solaris, HPUX and other versions of UNIX.
- Contributed to telecommunications and data networking efforts.

MORAINE PARK TECHNICAL COLLEGE, Fond du Lac, WI   09/2001 – 12/2002
On-Call Networking and Computer Instructor
- Instructed high school and adult students on subjects including Cisco routers, Microsoft Windows platforms and general PC hardware and software support.
- Taught students in mixture of classroom, lab and distance learning environments.

BLUE CROSS/BLUE SHIELD - UWSI, Milwaukee, WI   04/1992 – 02/1995
Full Time Microcomputer Support/Network Analyst
- Managed SCO UNIX 4.2, SCO Open Server and Internet on statewide WAN consisting of 23 file servers linked by T1 and 56KB dedicated lines.
- Performed hardware and software installation and troubleshooting.
- Worked extensively with operating systems (SCO UNIX 4.2 and SCO Open Server), communications protocols (IPX NetBIOS and TCP/IP), dedicated bridges (Crosscomm ILAN), Cisco Routers and Seagate 4mm DAT tape back up units.
- Gained expertise in data communications via interaction with Telecommunications Department and vendors while establishing corporate Internet site.
- Configured entire Web site, including Sendmail 8.x E-Mail, INND Usenet news server, and Apache World Wide Web Server, X Windows Interface, and Anonymous FTP site.
- Completed end user configuration and support for 2,200 user's state wide that accessed system via its dedicated T1 link.
- Enabled user to download and upload data from mainframes both Pewaukee Data Center and with Electronic Data Systems in Sacramento, CA.

FIRST BANK - MILWAUKEE, Milwaukee, WI   08/1990 – 04/1992
Full Time Telecommunications Manager
- Managed total communication needs for bank with over 300 users and 600 Digital Centrex stations.
- Personally handled all moves, adds and changes to telecommunications systems.

AGRIDATA RESOURCES, INC., Milwaukee, WI   05/1989 – 07/1990
Full Tine Technical Support Representative and PC Programmer
- Aided PC owners connect to multi-line mainframe database for agricultural users.
- Researched and resolved connectivity problems for corporate and in house clients.
- Wrote numerous in house PC-based software items to send, receive or process data, both on PC and IBM 3090

TELECOMMUNICATIONS DEPARTMENT, UNIVERSITY OF WISCONSIN, Milwaukee, WI 05/1987 – 05/1989
Telecommunications Analyst
- Issued orders for installation and repair of voice and data lines in CENIREX IV environment of 4,000+ lines.
- Expedited services and maintained operational system for University by handling tasks personally when vendors were not able to respond in timely manner.

EDUCATION

UNIVERSITY OF WISCONSIN, Milwaukee, WI
Bachelor of Science: Management Information Systems, 1984 - 1989

MILWAUKEE AREA TECHNICAL COLLEGE
Emergency Medical Technician, Spring 2002

PENSYLVANIA STATE UNIVERSITY
Certificate of Achievement in Weather Forecasting, Fall 2005-April 2007 – Dean's List - Ranked in top 7% of students nationwide.

PROFESSIONAL DEVELOPMENT
- McKesson Horizon Passport Class, 03/2006
- McKesson Tools 200 Class, 09/2005
- McKesson Operations 100 Class, 05/2005
- Epic Systems Training, Epic Systems, 07/2001
- Network and System Security Training, InfoSecurity University, 04/2001
- Intro to Cisco DSL products, Cisco Cable Routers and Cisco Network Registrar products, Cisco, 05/2000
- Installation & Configuration, Advanced IP, LAN Protocols, Data Link Switching, Router Troubleshooting, Bay Networks, 1997 – 1998
- Network General Token Ring Sniffer Training, 1998

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CONTRACT ASSIGNMENTS: NETWRX CONSULTING

Aurora Health Care Inc., Milwaukee, WI   1/2007 – 8/2007
Sr. Systems Software Administrator
- Responsible for Day-to-Day Operations of 3 clustered environments of VMS servers for the Cerner Electronic Medical Record applications suite running on an Oracle 9 database and accessed via Citrix server. This configuration serves the entire Aurora corporate clinical environment of over 5,000 users located throughout southeastern WI in hospitals, clinics and pharmacy locations.
- Provide Support for Time-Critical medical applications dealing with patient care, pharmacy and laboratory systems in a 24/7/365 multi-region healthcare system running the Cerner Applications Suite of products.
- Provide 24/7 On-Call support for Cerner Applications on a rotating basis

AT&T, Waukesha, WI   6/2006 – 12/2006
Network/Server Technician
- Provide support for hardware, software, operating system and networking in HP-Unix 10.x and 11.x environment. This also included systems running Windows-NT/2000/2003 Server, Sun Solaris, Red Hat Linux and Sun Solaris networked with multiple data centers throughout the US.
- Coordinated with multiple vendors and departments in order to facilitate IT operations.

MEDICAL ASSOCIATES, Menomonee Falls, WI   12/2002 – 10/2003
Network/Server Technician
- Provide support for hardware, software, operating system and networking in mixed environment, including: Novell 4.x to 5.x, Windows-NT/2000 and UNIX with T-1 CSU/DSU units and Cisco routers and switches.
- Coordinated with multiple vendors and departments in order to facilitate IT operations.

WEST BEND CLINIC & ST. JOSEPH'S COMMUNITY HOSPITAL, West Bend, WI   01/2001 – 08/2001
Contract Clinic Network Administrator
- Planned and implemented IT initiatives, including disaster recovery and high availability systems for clinic as it became independent from larger health care group.
- Systems included AIX Unix, Tru64 Unix, Windows-NT/2000 and other proprietary laboratory systems and software and telecommunications hardware including T-1 CSU/DSU units and Cisco routers and switches.
- Oversaw voice, data and computer facilities plus applications software installation and support.
- Interacted with multiple vendors and contacts at hospital and clinic parent company.

STATE OF WISCONSIN - DEPARTMENT OF ADMINISTRATION, Madison, WI   10/2000 – 01/2001
Contract UNIX Administrator
- Provided on-site and remote UNIX, NT and Network support for Division of Information Technology.
- Held responsibility for 12 Sun UNIX Servers running Solaris 2.8 on various hardware platforms from Sparc-5 to Enterprise Class systems, Compaq NT Servers running NT 4.0, Windows-2000 Server and SQL Server that were used to maintain various state databases, and connected to IBM S/390 running UNIX system services.
- Contributed to group, which managed all state computer resources and Internet functions, including entire life cycle of systems, such as installation, administration, disaster recovery, diagnosis and repair.

TDS TELECOMMUNICATIONS, Madison, WI   07/2000 – 10/2000
Contract UNIX Administrator
- Supported 90 Sun and 27 IBM AIX servers in 4-person team environment, including: hardware and software installation, routine monitoring, Veritas disk management, user administration, troubleshooting, repair, tape backup monitoring using STK 9710 tape silos and SyncSort software.

CISCO SYSTEMS/TECH 2000, Nationwide   05/2000 – 07/2000
Contract Instructor
- Led instruction of various classes, such as: Introduction to Cisco Cable Routers, Cisco Network Registrar products and DSL courses.

NORTHWESTERN MUTUAL LIFE, Milwaukee, WI   11/1999 – 05/2000
Contract Unix/Security Administrator
- Provided support for HP-UX versions 10.x and 11 in environment of approximately 75 HP Servers and 6 Sun Solaris systems using both EMC SAN units.
- Supported CA Product of SeOS/E-Trust, used company wide for UNIX access control and security on HP servers, eventually adopted enterprise wide, which involved upgrading OS from 10.x to 11.x.
- Handled daily system administration tasks; used AutoSys scheduling software to meet security needs, server configuration and support.
- Worked with UNIX to mainframe data transfer using Connect Direct and other Sterling products.

GENERAL ELECTRIC MEDICAL SYSTEMS, Milwaukee, WI   07/1999 – 10/1999
Contract UNIX Administrator
- Provided Sun Solaris 2.5 and 2.6 support for corporate headquarters in Waukesha, WI consisting of 10 Sun Solaris Ultra SPARC 5 Servers and 2 Sun Ultra 450 servers, and 5 SCO Open Server-based machines used to allow access to over 750,000 engineering drawings used both internally and also by external suppliers.
- Planned and implemented Year 2000 remediation to upgrade/replace software on Solaris 2.x based machines.
- Managed network with Cisco 4000 and 7000 routers.

JOHNSON CONTROLS INC., Milwaukee, WI   05/1999 – 07/1999
Contract UNIX Administrator
- Delivered Sun Solaris 2.x UNIX support for corporate headquarters in Glendale WI for 6 Sun Sparc 5 servers.
- Conducted network engineering with Cisco 2500, 4000, 7000 and Lightstream 1010 ATM routers for Voice over IP communications via SONET.

CNA INSURANCE, Chicago, IL   01/1999 – 05/1999
Contract UNIX Administrator
- Administered and supported network of 100 V-Class servers with HP-UX 10.x and 11.x.
- Led operating system upgrades from 10.x to 11.x and implemented nightly backups using SCH/STK StorageTek solutions in EMC SAN environment.
- Managed network communications over Cisco 1600 Switches and 2500 routers.

AMERITECH, Milwaukee, WI   02/1998 – 12/1998
Contract UNIX Administrator
- Provided primary UNIX administration and support for 10 Sun Sparc5 and UltraEnterprise 5000 Solaris computers running Solaris 2.5 and 2.6, Oracle 7.x database engine and Platinum AutoSys Job Scheduling system version 4.2 and 4.3 with data storage on EMC and HP SAN systems.
- Upgraded Oracle engine from 7.x to 8.x to enable Web-based access for employees.
- Handled data transfer from mainframe to UNIX using Connect Direct and other Sterling products.

BAY NETWORKS, Milwaukee, WI   08/1997 – 02/1998
Contract UNIX Administrator and Network Engineer
- Supported all types of Bay routing equipment at Aurora Healthcare in IBM-AIX 4.x environment.
- Established routing tables and implemented Based-based firewall and security solutions using both public domain and commercial packages, such as Tripwire and Checkpoint Firewall-1 software.

ABBOTT LABORATORIES, Gurnee, IL   01/1997 – 08/1997
Contract Systems Administrator
- Integrated and supported NT 3.x and 4.x and Sun Solaris 2.x and SCO Open Server 5.0 UNIX.
- Implemented automated backups using Arcserve and SCH/STK software, and utilized Platinum AutoSys 4.x for software distribution job scheduling.
- Managed data storage using EMC SAN network.

INFINITY HEALTHCARE, Mequon, WI   02/1995 – 12/1996
Contract UNIX Administrator and Network Manager
- Planned and installed full network and IS systems in 3 weeks.
- Managed Unix Sun Solaris network.
- Upgraded Oracle 7.x to Oracle 8.x, necessary to run custom in-house Patient Billing System software package, SCO Open server and Unix Ware-based accounting system running Informix, and Linux 2.x system running as Internet server.
- Trained and provided technical support for 90 in-house users, staff at 9 hospitals they served, and growing base of over 200 commercial users using Infinity's Internet services.
- Administered statewide Cisco-powered network consisting of multiple Cisco 2500, 4000 and 7000 routers via Frame Relay and, ISDN and T-1 circuits.